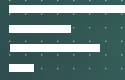


Analyze

Search Logs



It's simple to search your messages on a range of criteria.

1. Go to the **ANALYZE** section on the Customer Portal.
2. Click the **LOGS** tab.
 - a. By default you will see all the messages sent within the selected period.

DASHBOARD REPORTS **LOGS** 2

Filters [Reset filters](#)

DATE
Last 15 minutes ▾

Start Date
07/02/2018 10:41 ▾

End Date
07/02/2018 10:56 ▾

STATUS

Delivered

Pending

Failed

Expired

Rejected

[View more filters](#)

Logs

Search by message text...

No messages for last 15 minutes.

3. To apply more **FILTERS** if needed, just select them on the left pane:

- a. Date range
- b. Status
- c. Account
- d. Username
- e. Channels
- f. Sender
- g. Destination
- h. Campaign
- i. Message ID

4. Type in a keyword or phrase to search for that content across all your messages.

- a. Only those messages containing the keyword will be displayed on your search results.

5. Export messages into a file by clicking the **EXPORT** button.

Filters 3 [Reset filters](#)

DATE
This week ▾

Start Date
04/02/2018 22:00 ▾

End Date
11/02/2018 21:59 ▾

STATUS

Delivered

Pending

Failed

Expired

Rejected

ACCOUNTS ▾
All Accounts

USERS ▾
Enter Users

CHANNELS

SMS

Number Lookup

Voice Call

Email

Facebook

Line

Push

Telegram

Viber

Voice Message

TO ▾
Enter Destination

FROM ▾
From

CAMPAIGN ▾
Enter Campaign name

MESSAGE ID ▾
Enter message id

The screenshot shows the Infobip portal interface. On the left, there is a sidebar with navigation icons. The main content area is titled 'Logs' and contains a search bar (labeled 4) and a list of messages. The messages list has columns for 'Message', 'From', and 'To'. An 'EXPORT' button (labeled 5) is located at the top right of the messages list. The filters pane on the left (labeled 3) shows the same options as described in the text above.

Message	From	To
Delivered - No error "Hi Firat, It's time to say goodbye. Don't be sad, you have a long trip home to share the hangover stories :) The buses leave at 11 (sharp)."	INFOSMS	905309531086
Rejected - No error "Hi Jennifer, It's time to say goodbye. Don't be sad, you have a long trip home to share the hangover stories :) The buses leave at 11 (sharp). Connect Organi..."	3045	385993061671
Rejected - No error "Hi Matija, It's time to say goodbye. Don't be sad, you have a long trip home to share the hangover stories :) The buses leave at 11 (sharp). Connect Organisa..."	3045	385953544131
Delivered - No error "Hi Mirjana, It's time to say goodbye. Don't be sad, you have a long trip home to share the hangover stories :) The buses leave at 11 (sharp)."	INFOSMS	385981634335
Rejected - No error "Hi Goran, It's time to say goodbye. Don't be sad, you have a long trip home to share the hangover stories :) The buses leave at 11 (sharp). Connect Organisat..."	3045	385951975668
Rejected - No error "Hi Damir, It's time to say goodbye. Don't be sad, you have a long trip home to share the hangover stories :) The buses leave at 11 (sharp). Connect Organisat..."	3045	385915330304
Delivered - No error "Hi Zeljko, It's time to say goodbye. Don't be sad, you have a long trip home to share the hangover stories :) The buses leave at 11 (sharp)."	INFOSMS	38598441470
Delivered - No error "Hi Maja, It's time to say goodbye. Don't be sad, you have a long trip home to share the hangover stories :) The buses leave at 11 (sharp)."	INFOSMS	385912445680
Delivered - No error "Hi Sanj, It's time to say goodbye. Don't be sad, you have a long trip home to share the hangover stories :) The buses leave at 11 (sharp)."	INFOSMS	385911322588
Delivered - No error "Hi Vesna, It's time to say goodbye. Don't be sad, you have a long trip home to share the hangover stories :) The buses leave at 11 (sharp)."	INFOSMS	385998071164